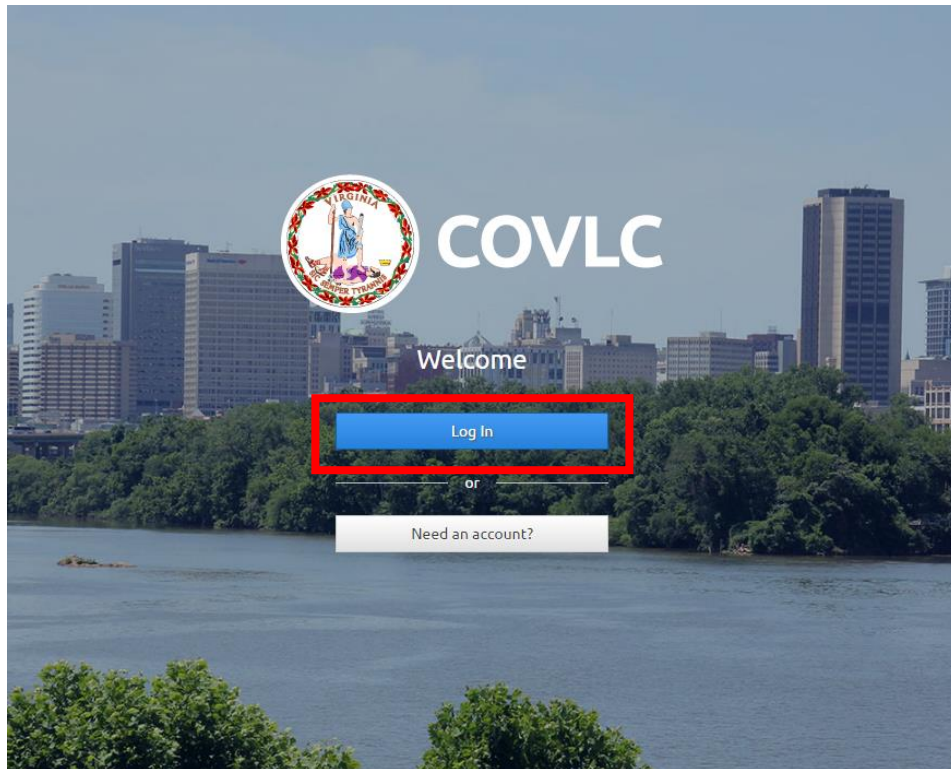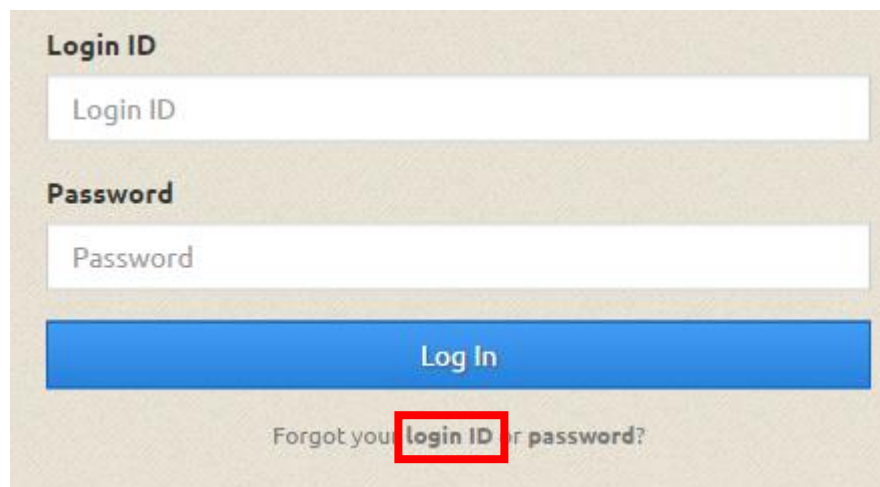# Forgot Your VLC Login or Password?

If you forget your Login ID or Password to the Virginia Learning Center (VLC), you can retrieve it from the Login Page.
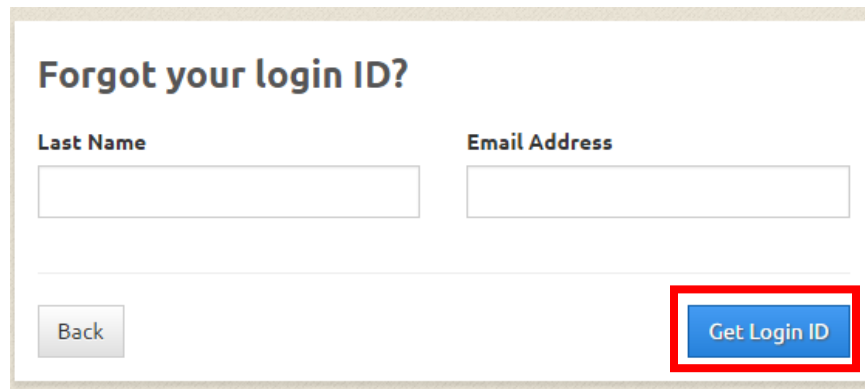
To view your VLC Login ID:

Step 1. Open the VLC login page (https://covlc.virginia.gov).

Step 2. Click the **Log In** button. The log in screen will open.

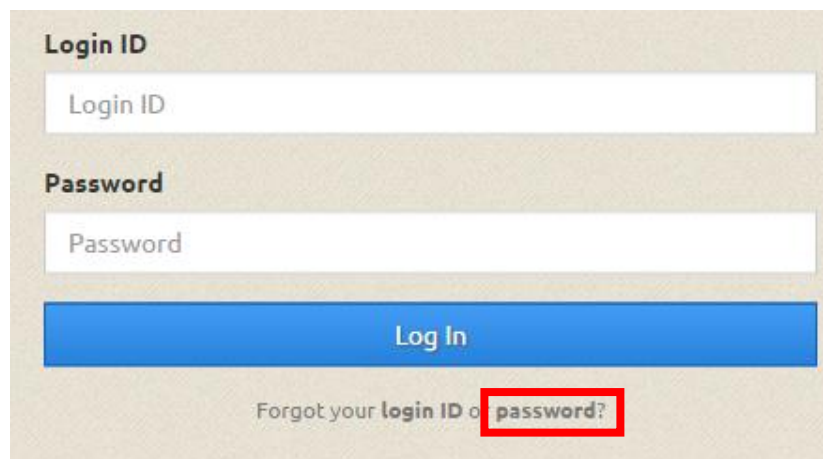**Step 3.** Click the words **login ID** underneath the blue **Log In** button.

Step 4.   Fill out the information as prompted (shown below) and click the **Get Login ID** button. *Your Login ID will be e-mailed to you.*

Forgot your login ID?

Last Name

Email Address

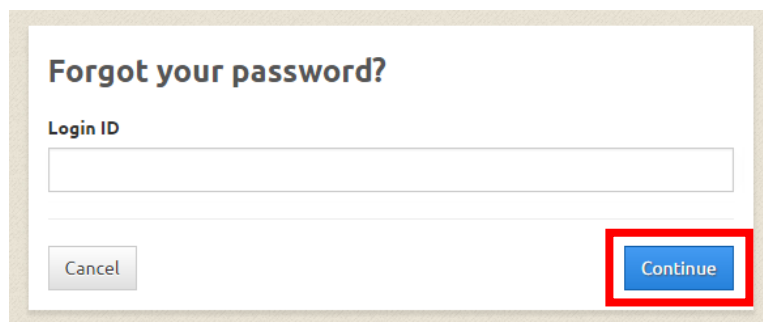Back   Get Login ID

To view your VLC Password:

Follow **Step 1** and **Step 2** from above.

Step 3.   Click the word **password** underneath the blue **Log In** button.

Login ID

Login ID

Password

Password

Log In

Forgot your **login ID** o **password?**

Step 4.   Fill out the information as prompted (shown below) and click the blue **Continue** button. *A temporary password will be e-mailed to you.*

Forgot your password?

Login ID

Cancel   Continue

If you need assistance, please email the TAX VLC Administrator at VLCadmin@tax.virginia.gov.